



INTEGRATION JOINT BOARD

Date of Meeting	23 rd March 2021
Report Title	Chief Officer's Report
Report Number	HSCP21.020
Lead Officer	Sandra MacLeod
Report Author Details	Name: Sandra MacLeod Job Title: Chief Officer Email Address: <i>samacleod@aberdeencity.gov.uk</i> Phone Number: 01224 523107
Consultation Checklist Completed	Yes
Directions Required	No
Appendices	Appendix A - 2-C Remodelling Summary Investigation Points

1. Purpose of the Report

- 1.1. The purpose of the report is to provide the Integration Joint Board (IJB) with an update from the Chief Officer.

2. Recommendations

- 2.1. It is recommended that the Integration Joint Board note the content of the report.



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3. Summary of Key Information

Local Updates

3.1. **Aberdeen City Health and Social Care Partnership Strategic Plan**

IJB will be aware that the current Strategic Plan runs to March 2022 and that we plan to undertake a thorough refresh of this in light of COVID-19, the Independent Review of Adult Social Care, and the planned refresh of both the Local Outcome Improvement Plan (LOIP) and NHS Grampian's Clinical Strategy, both also due this year.

3.2. The ambition for the refreshed Strategic Plan is that it will be coproduced with our communities from the outset and throughout in order that it will reflect what matters most to them and hence lead to more targeted improved outcomes. Without pre-empting the outcome of the coproduction, we expect the plan will demonstrate our continued focus on prevention and early intervention from a person-centred perspective. We also anticipate that it will detail different ways of working across the wider system and that there will be a focus on human rights and inequality. Our aim is that the Strategic Plan will be succinct and high-level supported by other strategic documents related to finance, workforce, commissioning, assets, community engagement and participations and service specific delivery plans.

3.3. In effect the development of the Locality Empowerment Groups (LEGs) and the new arrangements for Locality Planning approved by both the IJB and the Community Planning Aberdeen Board in December 2020 was the start of the refresh process. Since December 2020, the LEGs, have continued to meet regularly following a programme intended to support them on the journey towards enabling them to fully participate in the coproduction process.

3.4. The programme began with a look at data specific to each locality and continues with the LEGs identifying priorities specific to their area which will feed into both Priority Neighbourhood and Locality Plans and ultimately the refreshed LOIP in July 2021.



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- 3.5.** The intention is then to focus on those strategic changes which are specific to health and social care ensuring that these local priorities are also relevantly reflected in the Aims and Commitments in the Strategic Plan.
- 3.6.** It is recognised that partners, staff and IJB members may also benefit from support along this journey. An initial workshop with staff has been scheduled for the end of March and more will be scheduled for later in the year as the plan develops. We have planned a series of five short seminars for the Leadership Team and IJB members running from March to September. Partners will be involved in the process via the existing scheduled meetings of the Strategic Planning Group, but we will also reach out via existing networks such as the Aberdeen Providers Forum, and the various commissioning groups for Care Homes, Care at Home, Stay Well Stay Connected etc.

The key timetable is as outlined below: -

Activity	Date
Staff Workshop reviewing priorities identified by LEGs	23 rd March 2021
Review of achievement from our current Strategic Plan – Aims, Commitments and Priorities (IJB/LT Session)	23 rd March 2021
Discussion on context and key drivers – LOIP, NHSG, PHS, Feeley Report etc. (IJB/LT Session)	6 th April 2021
Data – Population Needs Assessment, National Indicators, Benchmarking (IJB/LT Session)	26 th May 2021
Locality Plans Finalised	June 2021
Discussion at Strategic Planning Group on Locality Plans and how these might feed into Strategic Plan refresh.	7 th July and 18 th August 2021
Outcomes – building on the discussion to date and the content of the Locality Plans, what Aims, Commitments and Priorities would we reflect in a refreshed Strategic Plan (IJB/LT Session)	21 st September 2021
Consultation with Strategic Planning Group on outcome of LT/IJB sessions	29 th September 2021
Impact – consider the framing of the outcomes into simple, easily understood and focused messages which has the same impact that public health messaging had during COVID to bring about changes in behaviour (IJB/LT Session)	19 th October 2021



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Consultation with Strategic Planning Group on outcome of LT/IJB sessions	10 th November 2021
Draft Strategic Plan finalised for IJB Papers	24 th November 2021
Draft Strategic Plan approved at IJB Meeting	15 th December 2021
Consultation on Draft Strategic Plan with Strategic Planning Group	22 nd December 2021
Statutory Public Consultation	Jan – Feb 2022
Final Strategic Plan for IJB Papers	28 th February 2022
Final Approval of Strategic Plan	29 th March 2022

3.7. 2C Remodelling – Investigation

This investigation was commissioned by Alex Stephen, Chief Finance Officer/Depute Chief Officer of Aberdeen City Health and Social Care Partnership (ACHSCP) following a complaint in relation to the 2C redesign decision. An independent external investigator was selected to undertake the investigation.

3.8. The aim of the investigation was to establish all the facts relevant to the points made in the complaint and to give the complainant a full, objective and proportionate response that represents the final position. Appendix A summarises the points investigated.

3.9. In relation to the investigation, four recommendations were made by the investigator and are as follows, along with the response to the complainant:

Recommendation 1 - Consider providing refresher training to IJB members on the completion of Register of Interests.

IJB Response – refresher training will be organised.

Recommendation 2 - Consider using staff surveys rather than votes in future staff consultations and be clear about the purpose of the consultation with staff from the outset.

IJB Response – this will be taken on board for any future consultations with staff.

Recommendation 3 - Consider making equality and human rights impacts assessments publicly available as standard practice.



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IJB Response – procedures will be updated to reflect this requirement.

Recommendation 4 - Consider regular reviews of ACHSCP complaints handling procedures to ensure details remain accurate and up to date and to review complaints handling processes to ensure that staff are following the complaints procedure consistently.

IJB Response – the details have been updated and the IJB has recently approved a new complaints handling policy.

Regional Updates

3.10. Transition from NHSG Operation Snowdrop

A verbal report on the above will be given by the Chief Officer at the 23 March 2021 IJB meeting.

National Updates

3.11. Adult Support and Protection (ASP) Inspection Programme-Information on proposal to delay resumption of programme

The planned resumption of the Adult Support and Protection Joint Inspection Programme was paused by the Care Inspectorate in January 2021 due to pressures resulting from the pandemic. However, on 3rd March 2021, a letter was received from Jeane Freeman, Cabinet Secretary for Health & Sport, informing that the 12-month inspection programme would recommence from March 2021 and the Health & Social Care Partnerships would be formally advised of this by the Care Inspectorate in due course. The Link Inspector for Aberdeen has advised that some Partnerships have requested this inspection for their area so it is highly likely that ASP inspections will start there and then move on to other areas thereafter. It is therefore unclear when the Aberdeen inspection will go ahead and at this time no formal notification has been received.

Preparatory work has already commenced with the drafting of the self-evaluation by each agency. Partners will then pull together a multi-agency self-evaluation. This will enable us to see a true reflection of our practice here in Aberdeen across partners and identify any issues that we need to address.



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Intensive file quality assurance activity is also underway. A fortnightly meeting with the leads for adult protection from NHS, Police and HSCP will oversee this work and report progress through the Adult Protection Committee, Clinical and Care Governance Committee (CCGC) and the Chief Officers Group. Learning from the recent Justice Inspection will be invaluable in the preparation for this upcoming inspection but we recognise this is a joint inspection and all partners require to work closely together to achieve a positive outcome. A report will be presented to a future CCGC to give more detail on the preparatory work.

4. Implications for IJB

- 4.1. **Equalities** – there are no implications in relation to our duty under the Equalities Act 2010.
- 4.2. **Fairer Scotland Duty** - there are no implications in relation to the Fairer Scotland Duty.
- 4.3. **Financial** – there are no immediate financial implications arising from this report.
- 4.4. **Workforce** – there are no immediate workforce implications arising from this report.
- 4.5. **Legal** – there are no immediate legal implications arising from this report.
- 4.6. **Covid-19** – The update on Operation Snowdrop contains information regarding the Partnership's response to the COVID-19 19 pandemic.
- 4.7. **Unpaid Carers** – There are no implications relating to unpaid carers in this report.
- 4.8. **Other**- there are no other immediate implications arising from this report.

5. Links to ACHSCP Strategic Plan

- 5.1. The Chief Officers update is linked to current areas of note relevant to the overall delivery of the Strategic Plan.



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6. Management of Risk

6.1. Identified risks(s) - The updates provided link to the Strategic Risk Register in a variety of ways, as detailed below.

6.2. Link to risks on strategic or operational risk register:

The main issues in this report directly link to the following Risks on the Strategic Risk Register:



1- There is a risk that there is insufficient capacity in the market (or appropriate infrastructure in-house) to fulfil the IJB’s duties as outlined in the integration scheme.

4-There is a risk that relationship arrangements between the IJB and its partner organisations (Aberdeen City Council & NHS Grampian) are not managed to maximise the full potentials of integrated & collaborative working. This risk covers the arrangements between partner organisations in areas such as governance; corporate service; and performance.

6- There is a risk of reputational damage to the IJB and its partner organisations resulting from complexity of function, delegation and delivery of services across health and social care.

6.3. How might the content of this report impact or mitigate these risks:

The Chief Officer will monitor progress towards mitigating the areas of risk closely and will provide further detail to the IJB should she deem this necessary.

Approvals	
	Sandra Macleod (Chief Officer)
	Alex Stephen (Chief Finance Officer)